



# Care Communications

*A quarterly publication for our residents and their families, our employees, volunteers, friends and contributors*

## CONGRATULATIONS!



On January 10, we celebrated the retirement of Joyce Rife and Janet Harlee. These two ladies have given many years of service to Cross Road Retirement Community. Among the well wishers were residents, family members, friends and staff. Joyce and Janet greeted each with many smiles, much laughter and a few tears.

Joyce started working here as a Certified Nursing Assistant in 1987 and has held several titles including the most recent, Resident Care Director of the Memory Care Center. She has always carried out her duties with love and respect and continues to share her knowledge with our staff through teaching Continuing Ed classes here at

Cross Road. She is also a facilitator for our Caregivers Support Group that meets every second Thursday at 6:30pm in the Annex Building.

Janet has been the Director of Admissions and Marketing for nearly 15 years. When you look around our Retirement Center, you realize that every resident you see came here by way of Janet's loving hands through the admission process. She has always shown much wisdom, knowledge and concern as she has helped people make wise decisions about the future for themselves or a loved one.

We thank Joyce and Janet for their hard work and dedication to our residents and we wish them much happiness in their new life as Retirees.



### *Best of the best...*

We are proud to announce that Cross Road Retirement Community has won the 2019 Courier-Tribune's Community Choice Awards for the Best of the Best "Favorite Retirement Community" and the "Favorite Assisted Living". This is an honor for us because it is voted on by the people in our community that we serve.

Thank you to everyone who voted for us! It always feels good to be recognized for a job well done.



## “Happy New Year”



**Steve Rumbley**  
**Executive Director**

2019 was another year of significance and progress at Cross Road Retirement Community. I am thankful for our progress and accomplishments during the past year and look forward to seeing many of our goals for 2020 become a reality.

Some of the more significant events in 2019 include: Conversion/Renovation of our campus picnic shelter into our new Village Clubhouse, conversion of our former clubhouse into a Deluxe one-bedroom apartment with sunroom, building/completion of a new duplex of two one-bedroom apartments, new floor covering for hallways of main assisted living building along with front entrance and administrative areas, extension of Eagle Oaks Lane on campus with construction of a new duplex that includes a two bedroom villa and one bedroom villa, received the Sharp Safety Award and a Gold Safety Award from the NC Department of Labor and received awards from the Courier-Tribune under their Community Choice Awards for 2019 as the favorite “Assisted Living” & “Retirement Community” in Randolph County.

Construction began on three two bedroom cottages with garages near the end of Eagle Oaks Lane, re-established a family support group meeting at CRRC with the Alzheimer’s Association Western Carolina Chapter, switched our primary pharmacy provider to Blue Ridge Pharmacy, a new system established for registration and a waiting list for our independent apartments, villas, & cottages and plans were approved for a new emergency generator for the Village Clubhouse. Two key management staff retiring at the end of 2019 (Janet Harllee & Joyce Rife) meant hiring two quality replacements in Karen Kidd & Randy Tedder. Pastor Johnny Henderson, who had faithfully served on our board of directors, went home to be with the Lord. He will certainly be missed.

I fully expect 2020 to be an exciting year in the life of Cross Road Retirement Community. We have plans to complete the three cottages in the first quarter, plans for the addition of ten more one bedroom apartments on campus, plans for other updates to our assisted living/memory care buildings that may include a sunroom/solarium, a beauty shop renovation and a new chaplain office/prayer room.

It has been my pleasure to serve as Executive Director/Administrator at CRRC for over 25 years from a combined two terms of service. Planning has been taking place over the past year for my retirement at the end of 2020 and for my replacement to begin the process of learning Cross Road with the goal of taking the lead role in 2021. I am pleased with the progress in this process and feel confident that Cross Road Retirement Community will continue to grow and thrive for many years to come.

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## A Word From Admissions and Marketing



Karen Kidd

“Happy New Year” has a heightened meaning for me this year as I begin my new role as the Admissions & Marketing Director for the Assisted Livings here at Cross Road. I look forward to helping seniors and their families make wise choices for their future in 2020 and beyond. If you or someone you care about needs information about our Main Center or Memory Care Center, please give me a call at 336-610-1214 or email me at [admissions@cross-road.org](mailto:admissions@cross-road.org).

I would also like to thank Janet Harllee for her many years of service to Cross Road Retirement Community and for sharing her expertise with me in my training for this position. May God bless her as she begins this new chapter of life called “Retirement”!



Betty Page

Happy New Year from everyone in the village apartments! We have efficiency, one and two bedroom duplexes, two bedroom villas and stand alone cottages. Our community is growing! For information on our one and two bedroom apartments and villas, you can contact me at 336-318-1847 or email to [dvs@cross-road.org](mailto:dvs@cross-road.org).



**Happy Birthday**

**Employee Corner**

**Employee of the Month**

- October                    Tracy Garner
- November                Kristy Bowden
- December                Crisanta Beitzel

**Welcome New Employees**

- Nursing Staff—Brittany Jordan, Indya Bennett , Brooke Hatchel, Autumn Hardy, Sue Sanchez, Brianna Andrews, Amber Robinette, Johana Rodriguez, Jessica Johnson, Brandon Williams, Nicole Richards, Teresa Simmler
- Dietary—Melissa Beane, Haley Burke, Karen Harvell, Tammy Waddell, Sharon Shaw
- Village Housekeeping—Regina Baker
- Resident Care Director—Randy Tedder
- Activity Assistant—Melissa Garner
- Receptionist—Janice Dortch

**Welcome New Residents**

**Main and Memory Care Centers**

- |                |                 |
|----------------|-----------------|
| Bobbie Gibson  | Mary Ann Holder |
| Moe Kennedy    | Tommy Smith     |
| Alvin Robinson | Neal Branson    |
| Bruce Smith    | Brad Brown      |
| Tommy Beane    | Helen Saunders  |
| Lucille Lambe  |                 |

**Village Apartments**

- Lucille Duncan
- Sandra Hall

**Village Residents**

- February**
- 1        Jerri White
  - 3        Kaye Smith
  - 16      Pam Walker
  - 21      Rita Betts
  - 26      James Smail

- March**
- 2        Virginia Paschall
  - 6        Ruth Gill
  - 6        Hazel Allred
  - 11      Alton Bell
  - 12      Arthur Trogdon
  - 18      Dale Oliver
  - 18      Tub Lambert
  - 26      Evangeline Brown

- April**
- 1        Odell Pugh
  - 2        Gwen Poole
  - 7        Evelyn Reaves
  - 14      Joyce Draughn
  - 17      Valerie French
  - 27      Mont Gilmore
  - 29      Gilbert Coltrane

**Main Center**

- February**
- 6        Rene Overton
  - 10      Lula Mae Bowman
  - 11      Iris Allen
  - 20      Alvin Robinson
  - 23      Richard Wheatcraft
  - 25      Joe Thomas

- March**
- 1        Sandra Cook
  - 4        Sue Jarrett
  - 5        Genevieve Cox
  - 13      Faye Hill
  - 16      Lucille Lambe
  - 18      Nona Clodfelter
  - 19      Bonnie Stern
  - 19      Anna Pace
  - 20      Helen Stamatias
  - 24      Pat Cox
  - 26      Lucille Moody

- April**
- 7        Claudine Pierce
  - 8        Vida Long
  - 9        Jacksie Poe
  - 9        Caroline Livingston
  - 14      Mary Ann Atkins

- Memory Care**
- February**
- 10      Dolly Weeks
  - 27      Bill Essick

- March**
- 16      Marian Hovey
  - 31      Dianne Wright

- April**
- 6        Judy Godley
  - 10      Betty Passmore
  - 18      Pauline King



- Alice Adams
- Fay Freeman
- Howard Swink
- Zelma King
- Bob Walker
- Wanda Hicks
- Lee Cornish
- Dixie Kivett
- Barbara Richardson
- Pastor Johnny Henderson

## Main Center Activities

Baking, making snowflakes, music and a visit from the zoo helps fill winter days. Winter cannot stop the bus rides our residents all love!



Susanne Allen



## Memory Care Activities



Darlene Richardson

Christmas was celebrated with visits from Santa, Family Night celebration and lots of food and fellowship. Hawaiian Day fun was had by all. Music, anniversaries and birthdays completed the month. Some residents even enjoyed touching the snake that visited from the Zoo!



**Alzheimer's Support Group**

Questions? Call Bernie 336-629-7811

# Activities From Our Independent Living Apartments



Susanne Allen



## A Thought from the Chaplain

### Drawing Near to God



Bernie Raymond

Have you ever arrived early at a meeting or event and observed the different people as they entered the building? It's interesting to watch how some folks choose a seat in the back of the room, while others head straight for the front as soon as they enter the building. Why is that? Because they want to get as close as they can to where the action is going to be.

It seems the farther away you get from whatever is happening, the more distractions there are, and the more you miss. But the closer you get to an event or happening, the less distractions there are, and the more you get out of it.

The same is true in following God. Some have a hard time living for God, because they stay at the back of the building, just inside the door.

You see, when you're not living close to God, it's easy for the enemy to wave flags, tap you on the shoulder, or do whatever else he can to distract you. But the closer you move toward God, the more difficult it is for the enemy to get you entangled in the affairs of this world, and the things that can cause you to miss out on God's blessings.

So you should desire to live as close to God as you can. Every day you ought to be getting closer to His throne, pressing into the plan He has for your life and delighting yourself in the Lord.

I don't know about you, but I intend to draw closer to God every day. The Bible says, "Delight yourself in the Lord: and He shall give you the desires of your heart" (Ps. 37:4). So I'm going to keep speaking to myself in psalms, hymns, and spiritual songs, delighting in the Presence of the Lord.

We all have the opportunity of drawing nearer to God. So come on in, and move up to the front row. Draw near unto God, and He will draw near to you.

Pray with me: *Father, help us all to draw closer to You, let us set this as our number one goal in our hearts, not only for this year but for all of our lives. And, as we draw closer to You, we know that You will draw closer to us. In the name of Jesus, Amen.*

*Save the Date*  
*Annual Mother's Day*  
*Banquet*  
*Thursday*  
*May 7th*  
*More details to follow!*



A special THANK YOU to the volunteers that assisted with our residents so that staff could enjoy our annual Christmas party! Congratulations, Karen Kidd for being voted Employee of the Year!





1302 Old Cox Rd  
Asheboro, NC 27205  
336-629-7811

#### BOARD OF DIRECTORS

Susan West, Board President, Gentry Smith, Debbie Maness, L.C. Moffitt, Pam Regan, Annette Bean, Kermit Williamson, Chad Ross, Tony Cole, Larry Hilliard (Director Emeritus)

#### MANAGEMENT TEAM

Steve Rumbley, *Executive Director*, Karen Kidd *Director of Admissions & Marketing*, Randy Tedder *Memory Care Resident Care Director*, Alison Briles, RN, LeAnn Schatz, *Resident Care Director*, Jeanne Auge, *Human Resources Director*, Betty Page, *Director of Independent Living*, Susanne Allen, *Activity / Volunteer Director*, Susan Cagle, *Director of Finance*, Evelyn Greene, *Director of Housekeeping & Laundry*, Bill Page, *Maintenance Director*, Bernie Raymond, *Chaplain*, Brad Lowe, *Director of Food Services*, Steve Garner, *Director of Special Projects*

Cross Road on the Web

Visit us at: [www.cross-road.org](http://www.cross-road.org)

## Ways You Can Help

If you would like to contribute or donate in honor or memory, please send your contribution to:  
Cross Road Retirement Community  
1302 Old Cox Rd  
Asheboro, NC 27205  
Attn: Finance Department

**Please specify if you would like this to go to a specific area such as:**

Dream Makers  
Memory Care  
Main Center  
Tree of Life  
Walk of Honor (name on brick \$100)  
Pet Fund  
Resident or Employee Benevolent Fund

**Please remember, any contribution to CRRC is tax deductible.**